EMERGENCY TREATMENT CLAIM PROCEDURE FOR ECHS BENEFICIARIES

TREATMENT PROCESS ECHS : EMERGENCY CASE IN EMPANELLED HOSP

1. EXSERVICEMEN REPORTS TO AN EMPANELLED FACILITY IN AN EMERGENCY
2. EMPANELLED HOSPITALS ASSESES THE EMERGENCY AND GENERATES AN EMERGENCY INFORMATION REPORT (EIR) WITHIN 48 HOURS AND SENDS ONLINE TO THE POLYCLINIC
3. POLYCLINIC ISSUES ONLINE referral FOR THE EMPANELLED HOSPITALS BASED ON THE EMERGENCY INFORMATION REPORT (EIR)
4. EMPANELLED HOSPITALS TREATS THE EXSERVICEMEN ON CASHLESS BASIS
5. EXSERVICEMEN DISCHARGED AND EMPANELLED HOSPITALS PROCESSES CLAIM ONLINE/MANUALLY

TREATMENT PROCESS ECHS : EMERGENCY CASE IN NON-EMPANELLED HOSP

1. EXSERVICEMEN REPORTS TO A NON-EMPANELLED FACILITY IN AN EMERGENCY
2. NON-EMPANELLED HOSPITALS ASSESSES THE EMERGENCY AND COMMENCES TREATMENT OF EXSERVICEMEN ON PAYMENT BASIS
3. EXSERVICEMEN /DEPENDENTS OF EXSERVICEMEN SHOULD REPORT THE ADMISSION TO PARENT POLYCLINIC BY ANY MEANS WITHIN 48 HOURS AND GET A REFERENCE TO PROCESS THE RE-IMBURSEMENT CLAIM LATER
4. NON-EMPANELLED HOSPITALS TREATS THE EXSERVICEMEN ON PAYMENT BASIS AND DISCHARGES THE EXSERVICEMEN
5. EXSERVICEMEN SUBMITS A RE-IMBURSEMENT CLAIM AT PARENT POLYCLINIC
6. PARENT POLYCLINIC PROCESSES THE RE-IMBURSEMENT CLAIM ONLINE/MANUALLY AND THE CHEQUE IS FINALLY ISSUED TO THE EXSERVICEMEN